

Role/Title: Product Manager

Location: Remote, except client and team meetings

Start Date: Immediate

## Product Manager – Cyber Security Platform (SaaS)

We are seeking a Product Manager to join our exciting start-up, within a high performing agile engineering squad, and play a key role in building the world's first Human Risk Management Platform (SaaS).

The OutThink solution leverages psychology, human-centred security research, data science and ML to gain deep insight into specific individuals/groups' attitudes and behaviours, to tailor cyber security awareness training and deliver improvement actions – helping people build digital skills for the 21st century.

### The Role

You will proactively drive the development of the platform and new features, with innovative ideas and powerful solutions.

You'll take ownership of your projects from day one. You'll move things forward, shape processes and choose the tools you need to do your best work.

You will be the product manager in a multi-disciplinary squad and will have the opportunity to work closely with our executive team, customer success team, customers, and prospects. This role is a mixture of operational, hands on involvement, and strategic vision.

This is a predominantly remote role in a remote team where open feedback, new ways of working, and thinking out of the box is not only encouraged but expected.

### Responsibilities

- Proactively define product requirements, together with technical requirements, to build detailed user stories.
- Help establish product vision, while skilfully balancing business goals. Drive innovation, speak with internal stakeholders, prospects, customers, research the industry, and invite feedback.
- Set the long term roadmap for your squad; define, manage and drive large-scale programmes of work from start to finish, balancing competing priorities, and making value-based decisions to ensure we're working on the most impactful things, to keep our product at the forefront of the market, and, at the same time, highly reliable and secure.
- Collaborate with the content experts and engineers in your squad to break down large programmes into deliverable projects. You'll need to have a solid understanding of data science, machine learning, AI, and the technologies we use in order to contribute to system design.
- Form a strong partnership with senior management across the organisation to ensure your squads is well equipped to succeed. Initially, you won't be managing anyone in this role but being able to give direct feedback and partnering with others to drive improvements and forming a blueprint for future squads is an important part of what you'll be doing.
- Support with the onboarding of new clients and use this as an opportunity to understand clients' needs, minimum product requirements, features we need to prioritise and identify product development opportunities.
- Participate in daily scrum meetings, planning, demo, retrospective, and backlog refinement sessions to ensure fast progress towards realising the product vision.

## What you'll need

- 5+ years Product Management experience in a digital product (preferably SaaS) company, driving the development of a highly successful and technically challenging product.
- Experience and a deep interest in data, ML, AI, numbers, data, new technology, and innovation.
- Engineering / computer science degree and/or extremely strong technical background.
- Excellent interpersonal and communication skills: You're comfortable moderating client conversations and also technical discussions in a team of skilled professionals, communicating goals, vision, and showcasing complex problems with a passion for finding pragmatic and smart solutions.
- Ability to learn new processes and concepts fast with a demonstrated sense of curiosity.
- Intrinsic drive and motivation to build a 'world first' and share our start-up vision.
- Fluent in English, native preferred.

## Desirable

- Cybersecurity experience.
- Knowledge of Microsoft Azure platform (including security products)
- Experience with JIRA.

## About OutThink

We're an ultra-modern remote-first company with a highly agile approach to development. We are using some of the latest online collaboration and video conferencing tools in place of traditional face-to-face meetings. We are therefore able to bring together experienced development resources from remote locations across Europe.

Working in this manner allows us to be flexible, move very fast, and operate with low overheads. It also provides our team the flexibility to work from anywhere with a fast internet connection!

Our engineers incorporate web developers building our highly visual, sophisticated and interactive web applications. Our cloud developers work throughout the middle and data tiers, building out high performing API's, robust microservices, cloud native databases, and implementing sophisticated backend machine learning algorithms in support of the company's vision.

Our DevOps are experts, working primarily with the Azure Cloud, but are also prepared to get their hands dirty with Amazon Web Services. They are responsible for our tool chain, our continuous integration, and continuous deployment processes and are advocates for doing everything properly and cost-effectively.

Developers should develop and do what they do best. For that reason, we have a dedicated Content Team who are responsible for the UI design and planning our users' journey with our software. They work closely with both our Product and Engineering Teams to ensure what is built is effective, usable, and oozes quality.

Being remote, sometimes our team needs some human interaction, so (once the current temporary situation has passed) we're prepared to travel occasionally for meet-ups, training, and social events!

## Benefits

- Fully remote team
- Leading edge cloud and cyber security vision
- Greenfield development
- The chance to make a real difference and be part of something big!
- Competitive Salary
- 34 days of leave
- Day off for your birthday!
- Great start-up culture in a fun, friendly and hardworking team